



Our Cleanliness Commitment

'Your wellbeing is at our heart'

We are committed to delivering the highest levels of cleanliness for all our guests and will always promise a safe and clean hostel

- ✓ Our enhanced cleaning will focus on those heavy use touch points (handrails, switches and doors) throughout the hostel whilst ensuring we get to those hard to reach places and include "last cleaned" charts.
- ✓ Cleaning products will ensure a Covid secure environment.
- ✓ Team members are trained on the effective use of chemicals to deliver a safe space.
- ✓ Bedrooms will be clutter free to ensure that every area can be cleaned effectively.
- ✓ Your space will be private to you during your stay.
- ✓ Hand sanitising stations will be available for use throughout the hostel as well as hand soap within our washrooms. We promote good hand hygiene.
- ✓ Contactless payment and interactions will be encouraged at all times. Our credit card terminal, bell systems and pens will be wiped down after every use.
- ✓ Social distancing will be encouraged between our guests and respected by our team members. We have installed protective screens at our reception desks to support this.
- ✓ A regular cleaning regime exists in our kitchens. We have extended this further and have restricted those entering the kitchen to just essential food servers/kitchen team.

If this isn't what you find when you check-in, please make the team aware and we promise to make it right!

hostellingscotland.org.uk



Scottish Youth Hostels Association (also known as SYHA or Hostelling Scotland) is a registered Scottish charity No. SC013138 and a company limited by guarantee, registered in Scotland, No. SC1310841. Registered Office, 7 Glebe Crescent, Stirling FK8 2JA.